

Tidewell Labs

Operations review, September 2026

Prepared for the board. Internal.

Uptime held at 99.95% across the berth planner and the route service. The one incident this month was the webhook receiver, after a sandbox secret reached a public example repository and had to be rotated. Details below, for the record.

Incident note

[REDACTED]

The key was rotated the same night and the old one disabled. No customer data was exposed; the sandbox environment has no production access. We have added a commit hook to block .env files, and moved maintainer key handling to our own domain.

Next month

Finish the signed-release work Osric started, and publish the route planner beta.